

CUMBERLAND COUNTY COLLEGE

Course: BU 210 Organizational Behavior

Credits: 3

Prerequisites: RD 100, EN 060

Description:

This course provides the student with the theories and concepts associated with the origin, development, conduct, and growth of both formal and informal groups and organizations in the business enterprise.

Learning Outcomes

At the completion of this course, students should be able to:

- Recognize how organizations work and why people behave as they do in various work settings.
- Apply Organizational Behavior concepts and theories to analyze and improve work situations and improve career success.
- Examine your own ability to create and maintain productive and valuable work relationships.
- Explain how the application of Organizational Behavior frameworks, tools and concepts can enhance individual, group, and organizational effectiveness.

Topical Outline

- The Dynamics of People and Organizations
- Models of Organizational Behavior
- Managing Communications
- Social Systems and Organizational Culture
- Motivation
- Appraising and Rewarding Performance
- Leadership
- Empowerment and Participation
- Employee Attitudes and Their Effects
- Issues between Organizations & Individuals
- Conflict, Power and Organizational Politics
- Informal and Formal Groups
- Teams and Team Building
- Managing Change
- Stress and Counseling

Text: Newstrom, John W. (2011). *Organizational Behavior; Human Behavior at Work* (13th ed.). McGraw Hill Irwin.

Student Assessment: Assessment may be accomplished through projects, portfolios, exams, presentations and/or papers.

Academic Integrity: Plagiarism is cheating. Plagiarism is presenting in written work, in public speaking, and in oral reports the ideas or exact words of someone else without proper documentation. Whether the act of plagiarism is deliberate or accidental [ignorance of the proper rules for handling material is no excuse], plagiarism is, indeed, a “criminal” offense. As such, a plagiarized paper or report automatically receives a grade of **ZERO** and the student may receive a grade of **F** for the semester at the discretion of the instructor.

Note: If you are having difficulty with work in this class tutoring is available through the Center for Academic & Student Success. If you think that you might have a learning disability, contact Project Assist at 856.691.8600 x 1282 for information on assistance that can be provided to eligible students.

Before Withdrawing From This Course

If a student experiences adverse circumstances while enrolled in this course and considers withdrawing, s/he should see an advisor (division or advisement center) **BEFORE** withdrawing from the class. A withdrawal may cause harmful repercussions to completion rate standards and overall GPA which can limit or eliminate future financial aid in addition to causing academic suspension.